

Helping you to support more people in financial need



Turn2us is a free and independent service which helps people in financial need gain access to welfare benefits, charitable grants and other financial help – online, by phone and face to face through our partner organisations. The free and accessible [Turn2us website](#) includes a **Benefits Calculator**, a **Grants Search tool** and information on benefits and managing money.

Working with intermediaries - advisers, caseworkers, welfare officers and volunteers for example – is a fundamental part of what we do and we offer specific resources to help support your work.

To take full advantage of these services, you can register for a free [Turn2us intermediary account](#) on our website.

Keep up to date

We have a regular e-newsletter to keep you updated on benefits changes, relevant news and the latest developments to our services. You can [sign up to receive the newsletter](#) on our website.

We also offer an intermediaries forum so you can share your ideas and experiences with others working in your field and ask our experts questions. You can [join the forum](#) by using your Turn2us intermediary account login.

For more information about our services for intermediaries, please visit our [website](#).

We can also provide printed copies of Turn2us promotional materials including leaflets and posters – fill out our [materials order form](#) to request these.



Intermediaries Benefits Calculator

As well as providing an easy to use [Benefits Calculator](#) for members of the public, Turn2us offers an advanced version of the tool for intermediaries. The enhanced features enable you to:

- Carry out 'what if' calculations to compare income for various situations
- View and edit calculations saved by you or your colleagues
- View advanced reports and export results to PDF or Excel

The calculator is fully mobile-optimised to assist you when out of the office.



Grants Search tool

The Turn2us [Grants Search tool](#) contains details of over 3,000 charitable funds offering welfare and educational grants and other support services.

Your Turn2us intermediary account enables you to run grants searches, make online enquiries to charities, and track the progress of these enquiries.



Free training workshops

Turn2us has a programme of [free training workshops](#) across the UK to help intermediaries learn how to use our tools and services. Turn2us can also arrange in-house workshops to meet the training needs of your organisation at a venue and date to suit you. Please email training@turn2us.org.uk for further information.



Freephone helpline

The free, confidential Turn2us helpline* can assist you with benefit calculations and grants searches for your clients if you do not have access to the internet. The service is accredited by the Helplines Association and offers Language Line and Text Relay Support.

 **0808 802 2000. Open 9am - 8pm, Monday - Friday.**

"Turn2us is an excellent service. It has given me a lot more confidence in where to signpost clients who are unsure about what benefits they can claim, and to help them with applying for grants."

Rachel, Turn2us intermediary