Steps to deal with the fuel poverty gap

Help is available to people struggling with their energy bills.

However, many people may be missing out on the financial help that they may be entitled to through welfare benefits, grant-giving charities and the free help offered by energy companies.

Turn2us has the tools and information to help you manage your energy bills and 'Mind the Gap'.

> of people on a low income* are not aware energy companies provide free help

57%

65% of people on a low income* have not checked their entitlement to free help

73%

of people on

a low income*

didn't consider

checking their

entitlement to

welfare benefits

87% of people on a low income* didn't consider checking their eligibility for charitable grants



*Adults with gross annual incomes of £25,000 and less. Total sample size 1091 adults with annual household incomes under £40,000 (Nov – Dec 2012). GAP