

# Financial **support** for church communities



We are Turn2us. We offer straightforward information and practical support to anyone struggling with money.

This short guide brings together practical tools and trusted resources to help you support individuals and families in your church and wider faith community who may be experiencing financial insecurity.

→ [turn2us.org.uk](https://turn2us.org.uk)

## Supporting families experiencing financial insecurity, together.

Talking about financial worries, or knowing where to start, can be difficult. Churches are often trusted spaces, and small yet compassionate conversations can make a big difference.

Church leaders and pastoral teams are often well placed to notice early signs of financial stress and offering support or signposting.

## Top tips for opening up conversations

- Reassure people that asking for help is a sign of strength, not failure.
- Keep the conversation non-judgemental. You could say “Many people in our congregation and community have needed extra support at times, it can happen to anyone.”
- Refer to rising cost of living to normalise the discussion and be relatable.
- If appropriate, share anonymised examples of people who have found support with the right help.

## Maximising income for your community

These free Turn2us tools can help people in your congregation understand what financial support they may be entitled to.



### Benefits Calculator

The calculator is quick to use and can uncover support people didn't know existed.

→ [benefits-calculator.turn2us.org.uk](https://benefits-calculator.turn2us.org.uk)

Single mum-of-three Esther describes the Turn2us Benefits Calculator as “**a true lifesaver**”:

“

As a single parent I was juggling multiple jobs but still couldn't make ends meet. Within minutes, the Turn2us Benefits Calculator uncovered support I didn't know existed. It wasn't just money; it gave my family hope, dignity, and the basics my children deserve.

”





## Grants Search

This online tool helps people find grants and other financial support they don't have to pay back. Searches can be tailored for individuals, couples, or families, based on their circumstances.

→ [grants-search.turn2us.org.uk](https://grants-search.turn2us.org.uk)



## PIP Helper

This tool helps people check whether they may be eligible for Personal Independence Payment, and guides them through each step of the application process. PIP supports people who need help with daily living or mobility due to disability or long term health conditions.

→ [pip.turn2us.org.uk](https://pip.turn2us.org.uk)

## Finding local support

### Find an Adviser

Search for local or national organisations offering support with benefits and debt, housing and homelessness, immigration advice, domestic abuse, disability, and other kinds of practical support.

→ [advicefinder.turn2us.org.uk](https://advicefinder.turn2us.org.uk)

Reaching Families, explains why they use Turn2us's services:

“

You guys are recognised as leaders in the field... our users know they can trust the resource.

”

## Recommended resources

Find more guides to support families on their specific situation - including Back to School & info for families who have recently moved to the UK:

→ [turn2us.org.uk/get-support](https://turn2us.org.uk/get-support)

## For church leaders and pastoral teams

Turn2us offers free Adviser Accounts for people providing one-to-one support, including ministers and pastoral workers. These include:

- Access to additional charitable grants through Grants Search
- Tools to help manage and track support conversations
- A benefits comparison tool to show how support may change if circumstances change

→ [turn2us.org.uk/organisations-accounts](https://turn2us.org.uk/organisations-accounts)

## Recommended resources

We also signpost to trusted organisations for specialist support, including:

- Trussell Trust – Support with food insecurity & foodbanks
- Shelter – Housing advice & homelessness support
- National Energy Action – Help with fuel poverty & energy costs
- Citizens Advice – Free advice on benefits, housing, & debt
- Mind – Mental health & wellbeing support
- StepChange – Free, confidential debt advice
- Working Families – Advice for parents & carers

We'd love to work more closely with churches and faith groups to ensure everyone in your community can access the support they need. To find out more or get in touch, contact us at:

✉ [community@turn2us.org.uk](mailto:community@turn2us.org.uk)



Turn2us is a trading name for Elizabeth Finn Care, a charity registered in England and Wales no: 207812; and in Scotland no: SC040987.

